

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 25th day of March'2025

C.G.No.282/2024-25/Sri Satya Sai Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Between **Sri. S.L. Anjani Kumar** **Member (Technical)**
 Smt. W. Vijaya Lakshmi **Member Independent)**

M/s. State Bank Of India, Market Street,
Dharmavaram, Sri Satya Sai District
Represented by its Chief Manager.

Complainant

AND

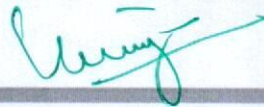
1. Superintending Engineer/O/Sri Satya Sai
2. Dy.Executive Engineer/O/Dharmavaram
3. Executive Engineer/O/Puttaparthi

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

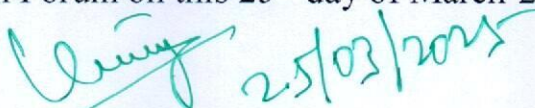
- 01.** The complainant filed the complaint stating that the respondents proposed to erect transformer on a pole in the public Road which causes obstruction to the way and inconvenience to the customers who visit their branch and the respondents did not consider their objection to the erection of the transformer.

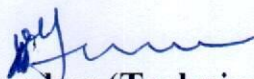


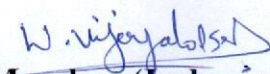
- 02.** The said complaint was registered as C.G.No.282/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they erected the transformer in front of the building of the consumer and it no way causes any obstruction to the visitors of the bank.
- 03.** Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that they erected the transformer in front of the building of the consumer and it no way causes any obstruction to the visitors of the bank. The respondents also filed a copy of the photograph showing the position of the transformer. The photograph shows that the transformer is fixed to the electric pole at a certain height from the ground level and the pole is erected in front of the shop of the consumer and it is not in front of the gate of the complainant's bank. We are of the opinion that the existing pole is not an obstruction to the visitors of the complainant's bank. Accordingly, the complaint is dismissed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- 04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.


25/03/2025
CHAIRPERSON


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

